

# FICO® TONBELLER® Siron®

## Alert & Case Manager (ACM)

A single environment for the management of financial crime alerts

With FICO® TONBELLER® Siron® ACM, you can:



**Detect more financial crimes** with a 360-degree view of customer activity



**Work more efficiently** by consolidating alerts from various source systems



**Improve and accelerate decisions** with integrated data and processes



**Automate** manual steps with advanced workflows and powerful rules management



**Streamline** reporting to government authorities and regulators

Never before have financial institutions been exposed to a wider range of risks. Today's sophisticated criminal attacks cut across multiple business lines and geographies taking advantage of gaps created by uncoordinated financial systems. These complex, multi-channel threats require a more integrated approach in order to deliver a clearer picture of illicit activity. FICO® TONBELLER® Siron® Alert & Case Manager (ACM) consolidates alerting and case management capabilities from across a wide variety of compliance solutions, giving your organization a broader perspective of customer behavior throughout the entire customer life cycle.

### Providing clarity to multi-dimensional financial crimes

Around the world, financial crime rings run a multi-billion dollar industry by using stolen customer data to perpetrate fraud and money laundering schemes simultaneously, introducing illicit funds into the global financial system. This multi-dimensional behavior is nearly undetectable to organizations that rely on disparate departments and systems – such as fraud, AML and compliance – to connect the dots.

### Gain a 360-degree customer view

As fraud, anti-money laundering, and know your customer functions converge, a more comprehensive view of financial crime data is required. Siron ACM allows compliance officers to connect and consolidate alerts and cases from multiple source systems, breaking down data silos to visually represent relationships between alerts, cases, involved persons, accounts and products. At last, you can realize a 360-degree view of customers across all financial crime risks.

With a centralized alert and case management, compliance officers can work more efficiently. Siron ACM's advanced workflow and powerful rules editor eliminates manual steps, further increasing productivity, while automated reporting streamlines the filing of Suspicious Activity Reports (SARs) with government authorities and regulators.

## Centralized alerts and case management

Siron ACM handles alerts from Siron® Anti-Financial Crime Solutions as well as from other third-party alert generating applications. The system allows alerts to be assigned to different compliance officers, who can quickly determine if an alert is a false positive or a legitimate concern, and start an investigation if necessary. Alerts can be linked or assigned to existing investigative cases. Siron ACM further supports the investigative process with user comments and sharing of uploaded documents. This provides easy access to all alert details, including individual transactions, profiles and supporting information.

## Case management simplifies detailed investigations

Siron ACM helps compliance officers capture all data relevant to the investigative process – including accounts, transactions and relationships – by importing it from source systems. Configurable workflows streamline case management with status indicators and required actions such as resubmissions, dual control, collaboration, case routing, assignable tasks with due dates, auto-escalation and more.

## Regulatory reporting

In addition to a broad range of predefined reports, Siron ACM offers regulatory reporting in a variety of formats. All reports can be scheduled for automatic creation. SARs can be submitted to regulators and authorities electronically or paper-based.

## Audit-proof documentation

Siron ACM provides access to historical data and supports the full audit trail of user actions. Siron ACM supports multi-national compliance requirements with support for Internationalization (I18N), multi-tenancy, and stringent data-level security.

**Boost productivity and eliminate  
duplicate efforts with centralized alert  
and case management across all  
aspects of compliance. Contact us at  
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